



## Customer Service

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## Warranty Information

Our product is built to the highest standards and we proudly stand behind every product warranty. Before you contact us about warranty replacement, please be sure to read the official warranty statement below. Also, have the following information available when you contact us: Product Brand, Product Part Number, where you purchased your product, detailed explanation of how it broke, your home address and your home phone number. Please call Customer Service at 800-393-1846 between the hours of 8:00 am-4:30 pm EST Monday through Friday.

### THE AMES COMPANIES, INC. LIMITED WARRANTY

The Ames Companies, Inc. provides the following express limited warranty to the original purchaser of our product. Product is warranted to be free from defects in material and workmanship for a period of 90 days unless otherwise stated on the product or packaging from the date of original purchase, subject to the disclaimers and limitations stated below.

During the above time period, Ames will replace this product, or such part of the product as may be defective, at Ames' option, and at Ames' cost, subject to the following provisions.

This warranty extends only to the original purchaser of the product. This warranty does not cover a defect resulting from abuse, misuse, neglect, or any use not in conformity with the printed directions or commonly intended application of the product. You are urged to inspect the product upon purchase. In the event that a defect in material or workmanship appears within the warranty period, please follow the directions below.

#### DIRECTIONS FOR MAKING A CLAIM UNDER THIS WARRANTY:

If you have a claim under this warranty, or would like information on how the warranty may apply, contact Ames' customer service at 800-393-1846 OR email us [[Link to Contact Us page](#)], at which time you will be instructed either to ship the defective product, or the defective part of the product to the company at the company's expense, or if chosen by Ames in its sole discretion, to dispose of the defective product or defective part in a manner consistent with your local disposal and recycling laws and ordinances. (For faster service please have your model, name, other identifying numbers, purchase location or information on the product ready for Ames' representative to assist you.)

The Ames Companies, Inc.  
465 Railroad Ave.  
Camp Hill, PA 17011  
1-800-393-1846

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SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSSES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

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SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER LEGAL RIGHTS WHICH VARY FROM STATE TO STATE, OR FROM PROVINCE TO PROVINCE, SO THAT THIS WARRANTY MAY NOT APPLY TO YOU.



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